

# **Sage Accpac ERP**

## **Order Entry 5.3A**

### **Service Pack 5 (070309)**

This Service Pack, contains a modified version of one or more Order Entry program modules. The modification is not a full upgrade or a product replacement; it is a temporary program fix that is valid only until we release an update that incorporates these changes.

#### **Note:**

- If you are importing kitting items, make sure that OEORDD.DETAILNUM, OESHID.DETAILNUM, and OECRDD.DETAILNUM are not included in the import file. If you include them, it can cause Day End Processing to fail.
- If you are planning to run Serialized Inventory or Lot Tracking, you must install this service pack AFTER you install Serialized Inventory or Lot Tracking. This will insure that the Order Entry service pack will install forms that are compatible with Serialized Inventory or Lot Tracking.

#### **Service Pack 5:**

1. This service pack provides enhancements that greatly reduce multi-user contention.
2. It fixes the error message "Invalid Input. Negative inventory levels are not allowed. There is insufficient quantity for at least one component of kitting item XXX".

This message appeared when posting an invoice that contained a kitting item with a non-stock component item and Allow Negative Inventory Levels turned off. (Hot Fix 16406)

3. It fixes tabbing issues in the zoomed form (F9) for miscellaneous charge type detail lines in Order Entry and Invoice Entry. (Hot Fix 16667)
4. It allows you to print OEINV01 and OEINV02 reports now for non-existing customers. (Hot Fix 16701)
5. The order status is now properly updated to "Order Confirmation Printed" after setting the On Hold status to off and printing an order confirmation in Order Entry. (Hot Fix 16775)

6. The invoice rate in Invoice Entry can now be modified if EUR is the functional currency. (Hot Fix 16790)
7. In Order Entry, the On Hold status now remains when you specify an on-hold customer. It is now longer overridden by a template code which is not on hold. (Hot Fix 16837)
8. This service pack fixes the error message "Process is incomplete" that sometimes appeared after running Clear History. (Hot Fix 16968)
9. It fixes a problem with Quantity on Sales Order not decreasing if you deleted an order. (Hot Fix 16977)
10. It fixes a problem in the Shipment Entry form where access was allowed to users with insufficient security rights. (Hot Fix 21959)
11. It fixes an ePOS-related error message "Costing Unit Cost cannot be negative."
12. It fixes a problem where optional field values are not imported in Shipment Entry if the shipment comes from an order. (Hot Fix 22125)
13. Fixes a problem in editing optional field values for third-party developers. (Hot Fix 22198)
14. This service pack fixes a problem where Create Invoice would not be turned on automatically if an order contained miscellaneous charges, but the order status was on hold. (Hot Fix 17059)
15. It fixes a pricing issue where the pricing unit of measure is correct, but the price was wrong under certain IC Item Pricing setup conditions. (Hot Fix 17116)
16. It fixes the extended price calculation where a sale price uses a different unit of measure than the stocking unit, and the order unit of measure is changed to the stocking unit of measure.
17. Unit costs are now refreshed properly when an order is shipped or invoiced. This fixes a problem that arose where a tax authority used one of the costs as the tax base.
18. It fixes a problem with customization of Shipment Entry, Invoice Entry, and Credit/Debit Note Entry forms. (Hot Fix 22750)
19. It fixes a problem with pricing where the sale price was not converted to the unit price properly.
20. The header discount percentage is now allowed to be over 100%.

21. This service pack fixes a problem where the quantity ordered for a non-stocked item doesn't get updated after a shipment is created from an order.

## **Service Pack 4:**

1. This service pack contains compatibility changes with Accounts Receivable 5.4A. **Note that if you have customized the data-pipe version of the Invoice form you need to re-verify the report after installing this service pack.**

## **Service Pack 3:**

1. This service pack addresses compatibility issues between Sage Accpac WMS Link 5.3A, Sage Accpac CRM 5.8, and Serialized Inventory and Lot Tracking 5.3B.
2. This service pack addresses the following problems that arose in Order, Shipment, and Invoice Entry:
  - It changes the Location Finder in Order Entry so you can select by description.
  - It fixes a problem in Item Pricing for Kitting Items where the Unit Price did not default correctly if Selling Price is based on Markup on Most Recent Cost and other methods.
3. Enter Key is now enabled in the Serialized Inventory pop-up screen. (Hot Fix 13536)
4. A printing issue in the Transaction Listing is now addressed. (Hot Fix 13289)
5. The History Inquiry now shows the correct quantity for the kitting items. (Hot Fix 13394)
6. A problem creating invoices when you use quantities committed has now been addressed. (Hot Fix 13601)
7. A problem with discount on negative quantities is addressed in Credit Note Entry. (Hot Fix 13657)
8. New fields are added to the data-pipe OEPICK.DLL. Note that if you have customized the Picking Slip form you need to re-verify the report after installing this service pack.
9. For Order Entry function, when "Auto Clear" is turned on, after posting an order, the cursor will now rest on the first field, instead of the "Close" button.
10. Certain orders may not have printed in the Order confirmation function if a range of orders that had different delivery methods was selected. This problem is now fixed. (Hot Fix 13980)

11. A problem, that the "Approved By" field of a shipment may be set to ADMIN all the time even though it's approved by a different user, is now fixed. (Hot Fix 14267)

## **Service Pack 2:**

1. This service pack addresses the following problems that arose in Order, Shipment, and Invoice Entry:
  - It fixes a minor problem in the Ship-To field Finder, where the Finder defaulted to a lower alphanumeric value than entered, rather than a higher value. (For example, if you typed "w", and your choice of Ship-to locations were "Home" or "Warehouse", the Finder would default to "Home" when you clicked the Finder or pressed F5.)
  - Kit components with negative unit cost may cause Day End Processing to stop. This problem is now fixed. (Hot Fix 12327)
2. ROTO.DAT has been updated in this SP to be compatible with UI objects. (Hot Fix 11930)
3. Sales History Inquiry by Item should run a lot faster now.
4. The blank total amount when printing Order Action summary report is now corrected. (Hot Fix 12269)
5. A performance problem with posting of credit notes is now addressed. (Hot Fix 12755)

## **Service Pack 1:**

1. This service pack addresses several upgrade issues and problems regarding compatibility with other ACCPAC modules:
  - It fixes a problem in upgrading from version 5.0 to 5.1 where, on subsequent upgrades, you will get messages that "Credit note discount amount cannot be negative" or that, for invoices, "Discount amount must be between zero and the extended amount".
  - It fixes a minor problem with upgrading from version 5.1 to 5.2 or 5.3 where OEINVD.ORDNUMBER is not initialized during 5.2 activation.
  - It fixes an "Internal error. Cannot read OESHCD (1966 OEPOSTI1.C)" problem that could appear when upgrading from version 5.1 if the user posted and invoiced orders with Order Entry 5.1 when they had already upgraded Inventory Control to version 5.2 or 5.3.
  - It checks more efficiently for open applications.
  - It has been updated to work with ePOS 5.3 and with the next release of Serialized Inventory and Lot Tracking.

- It fixes a problem with activating extremely large databases with orders that have quantities on backorder.
  - It fixes a problem in converting I/C receipts when upgrading from ACCPAC Plus.
2. This service pack fixes several problems with Serialized Inventory and Lot Tracking 5.2:
- It fixes a problem in editing serial numbers in the Serial Number popup window in Credit Note Entry, where the numbers displayed in the popup could be out of step with the changes you made.
  - It changes the Serial Number popup window to handle more than 32,000 serial numbers.
  - It fixes a rounding error in the Lot Tracking popup form where the displayed quantity was rounded to two decimal places instead of to four decimal places.
  - It fixes a problem in Serialized Inventory where you could not allocate serial numbers after posting an order.
  - It fixes a problem where serial numbers did not appear on the picking slip even though the serial numbers were allocated.
3. This service pack addresses several problems that arose in Order, Shipment, and Invoice Entry:
- It improves the posting speed for orders, shipments, and invoices.
  - It rolls back Order Entry behavior to 5.2 for entering an Order detail for a stocked item with User-specified cost so the amount that appears in the cost field on the detail line is the most recent cost.
  - It fixes a problem where if you have the option "Default Invoice Option to" set to YES, and you try to enter a Standing Order that contains a Miscellaneous Charge, the program displayed an error on posting "Invalid input. Quantity shipped must be zero for future orders, standing orders, or quotes."
  - It fixes a problem where the default salesperson code did not appear in orders if the salesperson code was not set up in the ship-to location.
  - It fixes a problem in orders where the most recent cost total amount was not calculated properly for average/standard/FIFO/LIFO items.
4. This service pack fixes a few issues with Credit Note / Debit Note Entry:
- It fixes a problem where posting Credit/Debit notes with type "damaged goods" or "price adjustment" changed the inventory quantities.

- It fixes a problem where the program set the unit cost to zero, rather than use the most recent cost, when entering a stand-alone credit note for average cost items.
  - It fixes a small problem with credit notes having a kitting item, where incorrect detail numbers were set in the history record for kitting components.
5. This service pack includes a non-datapipe version of the picking slips.
  6. The service pack fixes a problem where shipment importing stopped because the user did not have a license for the Transaction Analysis and Optional Field Creator.
  7. The service pack fixes a problem where the program couldn't update OE Options properly with the next document number while posting orders, shipments, and invoices.
  8. It fixes a problem where G/L entries sent from Order Entry to General Ledger in single-currency databases were not consolidated.
  9. This service pack fixes several problems with Order Entry forms and reports:
    - It fixed a problem with printing forms where orders that were entered while all unprinted orders were being printed were marked as printed. It also fixes a problem that occasionally appeared with invoices, where you could print individual invoices from the Order Entry form, and then have the invoices reprinted when you printed a range of invoices.
    - It fixes a problem where picking slips were blank if picking sequence numbers were too large. This problem also affected the Order Action report.
    - It fixes a problem where you couldn't print the Shipment Posting Journal unless General Ledger was active.
    - It fixes a problem where you couldn't print the posting journals if the item is deleted from the system.
  10. This service pack fixes a problem where users with Order Entry rights only could not copy orders.
  11. It also fixes a problem where users required Transaction Optional Fields rights to insert or delete optional fields in Order Entry Setup forms.
  12. It fixes a problem where the icon "Do Business Electronically-EDI" appeared for users with no rights in Order Entry..

